



BIURO PODRÓŻY TOUR - RETOUR

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PROFESSIONAL REFERENCE LETTER AND CONFIRMATION OF LONG-STANDING COOPERATION

Re: Sebastian Nizialek / Tour Retour Travel Agency - USA

This letter is to confirm the long-standing professional relationship between **Tour Retour Travel Agency - Poland** and **Mr. Sebastian Nizialek**, which began in **2016**.

Sebastian gained hands-on experience within our travel agency in both day-to-day operations and the direct planning and delivery of travel programs. He also served as a **tour leader**, taking responsibility for comprehensive traveler assistance and the proper execution of itineraries. His responsibilities included developing and coordinating travel itineraries, assisting groups and individual travelers, arranging transportation and transfers, coordinating reservations, working with hotels, transportation providers and local vendors, maintaining ongoing communication with clients and business partners, overseeing the delivery of individual program components, and resolving operational matters requiring timely decisions.

Since **2023**, our cooperation has continued in the **United States**, where Sebastian, through **Tour Retour Travel Agency - USA**, provides local coordination and travel services. His current responsibilities include developing and adapting itineraries, arranging transportation and transfers, coordinating reservations, working with hotels and local service providers, providing direct on-the-ground client assistance, supporting groups, and delivering operational support throughout travel programs in the United States.

A particular strength of this cooperation is the combination of extensive experience gained in the European travel industry with direct presence and practical knowledge of the U.S. market. This allows Sebastian to effectively bridge the expectations of European travelers with the operational realities of travel planning and service delivery in the United States.

Throughout our many years of working together, Sebastian has consistently demonstrated **responsibility, independence, strong organizational skills and a high level of commitment**, together with proven competence in client service and practical travel operations.

Based on our professional relationship since **2016** and our continued cooperation in the U.S. market since **2023**, we are pleased to recommend **Mr. Sebastian Nizialek and Tour Retour Travel Agency - USA** as a reliable and professional partner for travel planning, coordination and traveler services in the United States.

Z poważaniem,
Jan Kropielnicki
właściciel

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